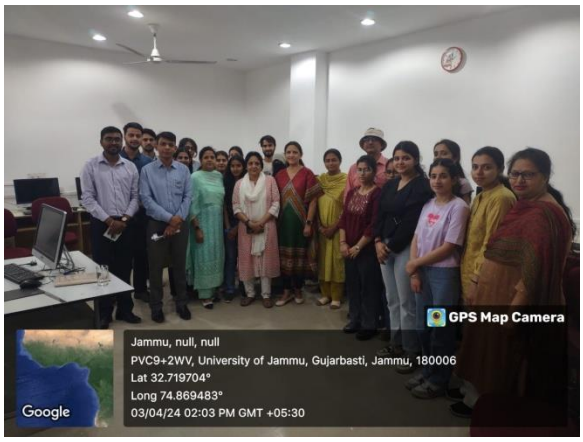
LECTURE ON TOTAL QUALITY MANAGEMENT IN LIBRARIES

DLIS University of Jammu hosted a captivating lecture on "Total Quality Management in Libraries" delivered by Dr. Mahendra Singh Rao on **3rd April, 2024**.The event was held under the headship of Prof. Sangita Gupta where she welcomed the expert Dr Mahender Singh Rao,DLIS University of Rajasthan.Dr. Mahender Singh Rao, an esteemed expert in library science, shared invaluable insights into the principles and practices of Total Quality Management (TQM) specifically tailored for libraries. Drawing from his extensive experience Dr. Rao highlighted the significance of TQM in enhancing library services, optimizing resources, and meeting the evolving needs of patrons in the digital age.Dr. Rao emphasized the importance of aligning library operations with the goal of delivering superior service quality, thereby enriching the academic and research experience for students, faculty, and researchers.Prof. Sangita Gupta, the head of DLIS University of Jammu expressed her gratitude to Dr. Mahendra Singh Rao for his illuminating presentation and praised his dedication to motivate the young minds.The lecture witnessed enthusiastic participation from faculty members (Dr Pramod Kumar Singh, Dr Bindu, Mr. Ashwin Kushwaha, Dr Reenu Arti, Lrs, Anuradha Sharma) ,scholars and students, who were actively engaged in discussion.







JU organises lecture on "Border Management during Cross-LoC Trade and Bus Service"

STATE TIMES NEWS

JU organises lecture on 'Total Quality Management in Libraries'

JU faculty and students posing for a photograph

STATE TIMES NEWS



Expert in Library Science Dr Mahendra Singh delivering guest lecture at JU.

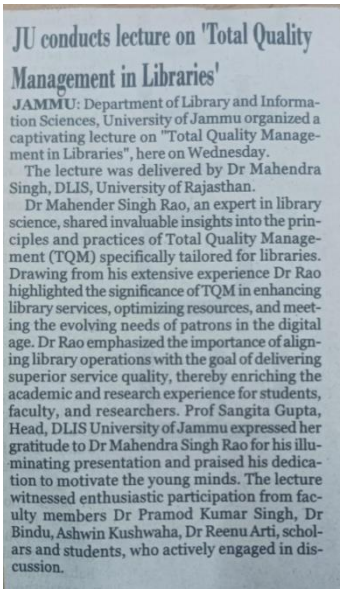
JU organizes lecture on 'Total Quality Management in Libraries'

Excelsior Correspondent

Pramod Jain delivering a public lecture at JU on Wednesday.

JU organizes lecture on 'Border Management'

Excelsior Correspondent



JU conducts lecture on 'Total Quality Management in Libraries'

JAMMU: Department of Library and Information Sciences, University of Jammu organized a captivating lecture on "Total Quality Management in Libraries", here on Wednesday.

The lecture was delivered by Dr Mahendra Singh, DLIS, University of Rajasthan.

Dr Mahender Singh Rao, an expert in library science, shared invaluable insights into the principles and practices of Total Quality Management (TQM) specifically tailored for libraries. Drawing from his extensive experience Dr Rao highlighted the significance of TQM in enhancing library services, optimizing resources, and meeting the evolving needs of patrons in the digital age. Dr Rao emphasized the importance of aligning library operations with the goal of delivering superior service quality, thereby enriching the academic and research experience for students, faculty, and researchers. Prof Sangita Gupta, Head, DLIS University of Jammu expressed her gratitude to Dr Mahendra Singh Rao for his illuminating presentation and praised his dedication to motivate the young minds. The lecture witnessed enthusiastic participation from faculty members Dr Pramod Kumar Singh, Dr Bindu, Ashwin Kushwaha, Dr Reenu Arti, scholars and students, who actively engaged in discussion.